
BRIGHT ZEBRA STUDIO POLICY

At Bright Zebra Studio our main objective is to make your experience at our school as pleasant as possible. Keeping this in mind, we understand that students who enroll in our courses may need to miss a class due to unplanned circumstances.

Refund/Credit/Make up

You can take not more than two make-up classes during one session of eight weeks. The make-up classes can be applied only for the person who was signed for the session. The make-up classes must be taken during the current session and are not transferable to other sessions.

Make-up classes expire at the end of the semester.

Make-up classes cannot be exchanged to any other classes except of the original signed class.

Make-ups must be scheduled in advance

Registration

All tuition must be paid in full at the time of registration.

\$50 annual registration fee is applied to all students.

No refunds will be given after two weeks of classes.

You can receive partial refund during first two weeks of classes for medical reasons only.

Bright Zebra Studio has a right to cancel class at any time with a pro-rated refund for the class.

Free Trial classes are given to new students only, for one class per student, no repeat trials for the same class.

Parties/Private Events

Thank you for considering us for your special event. Please understand that we often receive multiple inquiries for the same date, especially on weekends.

A deposit is required in order to confirm a specific date and room.

Deposits are non-refundable, if we cannot re-book the date. If we can re-book the date, we will kindly apply the deposit towards a future party at Bright Zebra Studio that is good for 1 month.

Party should be re schedule within 1 month and date will depend on the availability of the studio.